

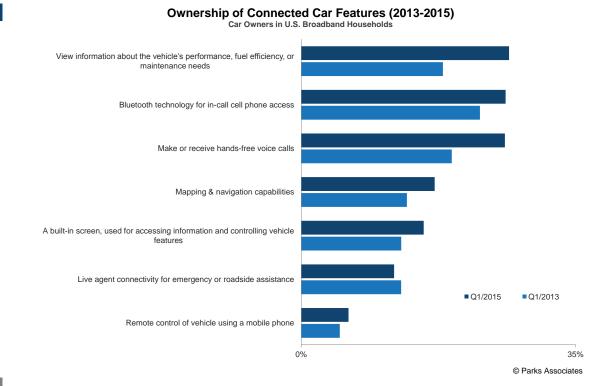
MARKET FOCUS

SERVICE: MOBILE AND PORTABLE

By John Barrett, Director, Consumer Analytics, Yilan Jiang, Manager, Consumer Research, Harry Wang, Director, Health & Mobile Product Research, Jennifer Kent, Director, Research Quality & Product Development, Renee Holloway, Senior Research Analyst, and David Mitchel, Research Analyst, Parks Associates

SYNOPSIS

This research assesses the current adoption of connected car features as well as the consumer demand for such features, including billing preferences and new conceptual features. It presents results based on vehicle make in order to analyze differences in adoption and demand by brand. Finally, it examines consumer privacy and security concerns and their potential to inhibit adoption of these and other types of "smart" devices.



ANALYST INSIGHT

"The adoption rate for connected car features is moving along, but there are still many challenges facing the market. Consumers need to be convinced that connected car features provide value on top of the smartphone experience."

- John Barrett, Director, Consumer Analytics, Parks Associates

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About the Research

Previous Research

- Choice of Mobile Device: The Consumer Perspective (Q4/14)
- Consumer Segmentation: Mobile App Users (Q3/14)
- Connected Cars: Revenue Opportunities (Q2/14)
- The Connected Car is Here (Q1/13)





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- Connected Car Features (2013 2015)
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- · Car Age (Q1/15)
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- Connected Car Feature Use by Smartphone Adoption (Q1/15)

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- · Appeal of Connected Car Scenarios by Children at Home (Q1/15)
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- Privacy or Security Concerns with Connecting Devices to the Internet (Q4/14)
- Connected Car Concerns (Q1/15)
- Connected Car Concerns by Age (Q1/15)

Additional Research from Parks Associates

ATTRIBUTES

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